



March 30, 2011

Dear Valued Mountain Pointe Client:

Welcome to another exciting year! Mountain Pointe remains committed to providing exceptional care for you and your horse. We wanted to inform you of some exciting new changes and items with the practice.

- 1) Mountain Pointe is excited to announce the launch of our website: www.mountainpointeequine.com as well as a Facebook page. On these sites you can find practice information, important links, biographies, announcements and our new apparel line.
- 2) There are some new faces in the practice:
 - a. Dr. Jamie Murphy has been helping the practice this spring. Dr. Murphy is a board certified internal medicine specialist. She did her veterinary training at the University of Pennsylvania, her internship at Rood & Riddle Equine Hospital, and her residency at Ohio State University.
 - b. Nikki Savkov has joined as the practice manager – please see the website for her biography.
 - c. Lisa Krause is our new veterinary assistant – please see the website for her biography.
- 3) The practice's address has changed. All correspondences should go to the following address.

Mountain Pointe Equine Veterinary Services

PO Box 471

Hackettstown, NJ 07840

(908) 462-6200 phone/fax

mountainpointe@comcast.net

****The office telephone line will be changing in the next couple months.****

- 4) Mountain Pointe is excited to accept CareCredit as an option for payment. This program provides an affordable payment plan option with delayed interest fees if you are accepted into the program. Please inquire with the office, or review our website and Facebook page for further information.
- 5) We will be updating our records and client information this spring. Please download an updated client information packet from the website, fill it out, and return it to our office. All clients will be expected to complete this packet each year. Additionally, the office can now retain credit card information on file with the clients' permission.
- 6) In an effort to expedite the pre-purchase exam, we are now asking clients to fill out a Pre-Purchase Evaluation form prior to your appointment. The Pre-Purchase Evaluation form is located on our web site under the Forms & Links tab.
- 7) Due to the increasing fuel costs, we will be raising our farm visit charges by \$5.00 effective immediately.

Thank you for your continued support and patronage. If you have any questions, please feel free to contact our office.

Sincerely,

Michael N. Fugaro, VMD, DACVS

Nicole Savkov, Practice Manager

Lisa Krause, Veterinary Assistant

Kim Kalosy, Veterinary Assistant

